

The Lived Experience Network - Wednesday 21st June 2017
All Wales Supporting Community Engagement Network

Evaluation Form

Summary

23 completed evaluation forms

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I found the event useful	18	6	-	-	-
The presenters delivered the material well	17	7	-	-	-
The event was organised well	18	5	-	-	-
I knew about the event far enough in advance to make arrangements to attend	19	2	-	-	-
The venue was appropriate for the event	17	5	-	-	-

- Too hot!

2. What were the strengths of the event? What did you find most useful or enjoyable and why?

- Wide range of attending universities & delegates from other groups, especially service users
- Opportunity to hear others work and experiences.
- Networking
- Excellent network opportunities, fantastic service users, loved the choir
- Meeting service user, and talking and organisations you can be a part of
- Good atmosphere, well balanced, tenovus choir superb

- Very informative, with many perspectives
- Hearing about other s/u groups work, networking and hearing other people's journeys. I received an invitation for our group to visit su uni based in Pontypridd and ..to see how it works
- Most useful
- Meeting others involved, new ideas
- Good range of individuals sharing their experience
- The information was clearly presented in a way where everyone was able to understand. It is also well organised where everyone is able to give their own opinion
- Networking, informality
- The day has been lovely
- Interactive, moved at a good pace, (slow enough but without dragging)
- The choir, engagement with service users at the event, it was great
- World café discussions and feedback, choir
- Networking – good to share experience
- Good mix of perspectives and experiences, the choir was excellent
- Group presentations, choir, world café
- All of it was very informative, very impressed with the work done with su and LD patients, loved the Tenovus choir
- Super stuff- some excellent discussions, thanks Julia and co.
- A lovely atmosphere. I felt very relaxed and comfortable when contributing
- Opportunity to meet with diverse group of people
- Diverse topics were enjoyable

3. Which parts were the least useful or enjoyable? Why?

- Too hot!!
- Very hot weather! Some difficulty in hearing some speakers (outside noise)
- The end it came too quickly could have stayed all day
- Heat – but don't think you can turn down the sun ☺

- Nothing all great!
- heat

4. What are the key messages that you took out from the event?

- Fundamental importance to health education of lived experience
- There are many ways in which users can contribute to training and research
- Going to make even more effort to include service users
- The important thing that I will take will be how students can benefit from service users
- Useful to network
- The importance of the use of service users and how much work they put in
- Learning never ends- so much more work to do
- Diversity of service users
- More involvement
- I was able to learn a lot about the importance of patient involvement in care and how organisations can support students and service users in the process of improving health and social care
- The value of talking to others about their experiences
- Strength – ppi confidence in ppi numbers, more formal buddying system, more interact between ppi, contacts made
- Lived experience, flexibility of approach
- The value of discussion and networking with the other HEIs and service user groups
- Continues to be a need for these events to share experience and learn together
- There is still more to do
- Different projects and how they vary to include service users , different experiences of world café
- Student posters voting with buttons, good to see lectures understand the importance of easy read, very impressed with charity director receiving Honorary Fellowship

- Be prepared to take risks
- That we need to keep on learning, I've been re-invigorated
- Importance of engaging with and involving service users with education whether it be teaching, assessment or admissions
- Keep learning, keep talking to others

5. What type of service user involvement events would you like to attend in the future?

- Would like more Midwifery dept involvement with LEN
- Community based, hard to reach groups
- As many as possible
- All
- More like this
- All – visit Pontypridd, visit Leeds
- Conferences
- I would be willing to attend more events like this in the future because as a student nurse I am keen to learn new things and gain new knowledge
- Somewhere I can poach people and ideas for PARC
- Anything if it's as good as today
- Looking at how service users are used, teaching v storytelling
- More LEN events in future
- All, Communication begins with a good welcome, e.g. long lost family member returning to the family, family waiting with door open and smile of face arm wide open 100% welcome
- One with great examples of co-production
- You name it, I will go

6. If you are interested in being involved with your local university, please leave your contact details

Thank you for your assistance

