

Patient involvement at the heart of healthcare education
Faculty of Health and Wellbeing
University of Sunderland

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Patient, Carer and Public Involvement (PCPI)

- Our Courses:
 - Pharmacy (4 yr)
 - Overseas Pharmacy (1 yr)
 - Healthcare Science (3 yr)
 - Short courses (CPD)
 - Adult Nursing Practice (3yr)
 - Paramedic Science (2 yr)
- Background context



Patient, Carer and Public Involvement (PCPI)

Ladder of Involvement

Level 1 – no involvement

Curriculum planned and delivered with no consultation with service users and carers

Level 2 – Limited Involvement

Outreach and Liaison with local service user groups. No opportunity to participate in shaping the course as a whole.

Tew et al (2004) Learning from Experience – involving service users and carers in mental health education and training. Higher Education Academy/NIMHE/Trent Workforce Development Confederation



Patient, Carer and Public Involvement (PCPI)

- PCPI development within Faculty of Health and Wellbeing (evolving)

Initially piloted February 2014 to October 14

Developed:

- Handbook for PCPI participants
- Payment policy
- Training policy
- Health and Safety (risk assessment, PEEP's and first aiders)
- Flyers for involvement
- Strategy for PCPI Involvement (Nov 15)



Patient, Carer and Public Involvement (PCPI)

Reward and Recognition

Training

- Equality and Diversity (includes unconscious bias)
- Feedback and Communication
- OSCE's (Objective Structured Clinical Examination)
- Values-based Recruitment

Payment Policy

- Standard rate – for all activities apart from OSCEs
- Enhanced rate – for OSCEs

Intangible Benefits – come back to that later!



Patient, Carer and Public Involvement (PCPI)

Opportunities for involvement:

Operational:

Involvement in:

- condition specific seminars
- generic seminars
- clinical skills development seminars
- Objective Structured Clinical Examinations (OSCE)
- Selection Interviews
- Research

Strategic:

Involvement in:

- Development of new courses
- Approval and validation events (internal and external)
- Development of future PCPI opportunities
- PCPI Strategic Group



Patient, Carer and Public Involvement (PCPI)

Where are we now?

Ladder of Involvement

Level 4 – Collaboration

Service Users/carers are involved as full team members. Underpinned by statement of values and aspirations. Provide training and support.

Level 5 – Partnership

Service Users, carers and teaching staff work together systematically and strategically across all areas



Patient, Carer and Public Involvement (PCPI)

Iterative Process

Areas for Development (Lesley's To Do List!)

Database

Website – internal and external

Embedded Evaluation:

student

PCPI participant

Payment – Benefits

Raising Level of Involvement



Any Questions?



Patient, Carer and Public Involvement (PCPI)

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Benefits of Involvement

Student perspective

PCPI perspective

