

**Lived Experience Network (LEN) – 13th Showcase
University of Bolton
School of Health and Human Sciences
Employee Lounge - Deane Campus
Friday 7th April 2017**

In attendance were:

Jools Symons	University of Leeds
Sara Coulson	DeMontfort University
Lisa Malihi-shoja	UCLan
Chris Thompson	Huddersfield University PPG
Morris Alison	Huddersfield University
Mary Rogers	Huddersfield university PPG
Jeff Goodman	Huddersfield university PPG
Catherine Richardson	Huddersfield university PPG
Katie Greenwood	University Of Huddersfield
Christine Rhodes	University of Huddersfield
Jane Priestley	University of Bradford
Carolyn Jowett	Bradford University Service User
Catherine Richardson	University of Huddersfield
Val Packer	University of Bolton
Joan Manville	University of Bolton
Anne Henley	University of Bolton
Therese Powell	University of Bolton
Abi Idowu	University of Bolton
Jim Sherrington	University of Bolton
Laura Chrimes	University of Bolton
Michelle Powell	University of Bolton
Sheba Pradeep	University of Bolton
Trish Houghton	University of Bolton
Russell Gurbutt	University of Bolton
Bimpe Kuti	University of Bolton
Dawne Gurbutt	
Mark Durkin	University of Bolton

Event of the day – See the Bolton LEN Programme

Afternoon group discussion:

National Agenda

- Service user involvement is already policy / requirement

It is not a question about whether it is beneficial. It is about how to do it better.

- How do we get to align national agenda with how we are trying to develop future healthcare professionals?
- Recruitment of service user is still an issue
- Funding for service user training – where from?

Level of Integration

- Service users to take more ownership during applicant interview whilst on the panel (SUPPORT).
 Coming up with own questions - Further highlights patient perspectives in decision making processes
- Ensuring service users have the full information. Sharing information between groups (PREPARATION / TRAINING)
- Clear guidelines on roles / tasks of service users
- Involving service users in all aspects of training – not just in training future healthcare professionals, but also in workshop and training sessions for already qualified staff (Continuing Professional Development – CPD)
- Inter-professional education – wrapped around the service users narrative / voice
- Communities of Practice – Sharing good practice and learning
- Confidence building networks – e.g. LEN

Workshop session – Shared lived personal experiences with students

- Students and service users need emotional support before and after service user workshop sessions
 Stories sometimes come with lots of strands of complex cases

Creative corner suggestions – Ways of involving service users in student learning

- Forum theatre – Role play
- Focus group
- Course committee / validation events
- Interviews
- Open days
- Digital stories
- Teaching (depending on topic)