

# ALPS Common Competency Maps

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## The ALPS Approach



#### Common Competency Mapping

- Communication skills
- Teamwork
- Ethical practice
- http://www.alps-cetl.ac.uk/Corework/CompetencyMapping.htm

#### Common Assessment Tools

- Validity and reliability
- Mobile delivery from PDAs

#### Supporting Technologies

- Reusable learning objects
- Video tutorials or taped mp3 delivery





## Common Competency Mapping



- ALPs has been working on the design of innovative assessment tools which will provide appropriate assessments for 16 health and social care professions in 3 identified common competencies, communication, teamwork and ethics.
- These assessments are designed for multiprofessional use and will be delivered in a mobile format on the students PDA
- The competency network group is now developing a Patient Safety competency map.
- Initially a framework describing each of the common competences was created to map the descriptors and performance criteria for each common competency.





## **Common Competency Mapping**



#### Who we involved

- MyKnowledgeMap®
- 5 Universities
- 16 Professional, Statutory and Regulatory Bodies
- Service Users and Carers
- Practice colleagues

#### How we communicated

- Multi-professional Working Groups
- ALPS Collaboration Space (Sharepoint)
- PSRB Workshop
- Stakeholder Workshop





## **Establishing Structure**



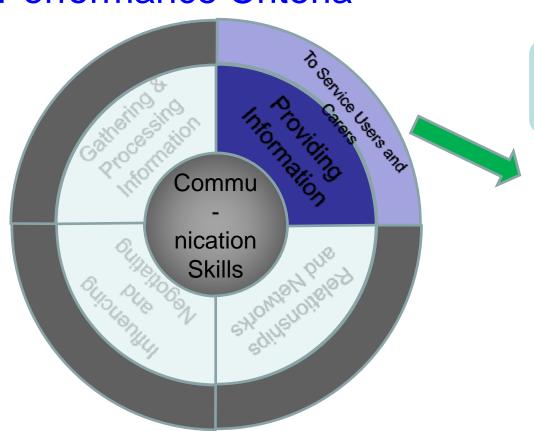
- Discussed and agreed on list of knowledge and skills demonstrable in students from each profession
- PSRB guidance was discussed and then similar statements were amalgamated
- Statements were grouped into, at the highest order, 'clusters' which then divided into 'dimension statements', 'elements' and 'performance criteria', which together formed the Competency 'Map'
- Initial discussions of the Mapping group were lengthy and reflected discussion on topics such as common and differing terminology across professions

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## Communications Skills Performance Criteria





Element

 The student communicates precise information clearly, completely, appropriately and in a timely manner

#### Performance Criteria

The student select appropriate information

The student plans information delivery

The student delivers information appropriately (sensitively, empathically, confidently, timely, comprehensively)

The student reflects and modifies delivery of information

The student checks service user understanding

The student identifies potential risks and benefits during information delivery



**Next Element** 







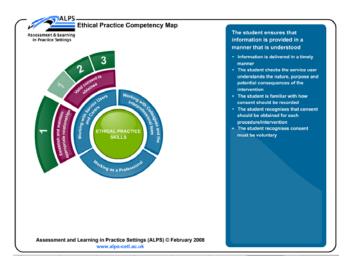


## Common Competency Maps



#### Result – 3 Maps

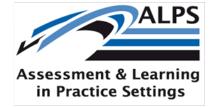
- Communication Skills Map
- Teamworking Skills Map
- Ethical Practice Skills Map







## i- Phone APP











## Patient Safety Map



#### Network group:-

- Catherine Coates, ALPS CETL Teaching Fellow Leeds Met
- Julie Laxton, ALPS CETL Teaching Fellow, UoL
- Gerry Armitage, Bradford University,
- Rachel Belcher, PLF representative, Calderdale and Huddersfield NHS Trust,
- John Sanders, MEU, UoL,
- Alistair Strachan , Y&H SHA,
- Sue Smith, ALT team and Director of the institute for Enterprise, Leeds Metropolitan University,
- Joan Tate and Susan Thornton, SU representative,
- Ann Westmorland, Radiography, UoL,
- Janet Hargreaves, Huddersfield University
- Future involvement, Rob Arnston, MKM





## Progress so far.....



- 2 meetings to agree process and framework
- Meetings agreed for Feb, March and april,
- Dissemination event in May
- Sign off meeting in June

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- Map launch in September at ALPS showcase on 26.9.11
- Links to DH competency work



## Clusters...



- Cluster; Safe Practice Environment
  - Dimension statement; Assess and understand any situational threats to a patient status, and how this may lead to preventable harm
- Cluster; Responsibilities and limitations of own practice
  - Dimension statement; Recognise responsibilities as a student professional, and practice in promoting patient safety and reducing harm
- Cluster; Documentation and patient records
  - Dimension statement: Document care and treatment to allow the effective communication of patient information according to local and national standards
- Cluster; Effective communication and teamwork:
  - Collaborate with professional colleagues, patients and their families using a systematic approach as part of the healthcare team





## Cluster; Responsibilities and limitations of own practice



#### Dimension statement;

Recognise responsibilities as a student professional, and practice in promoting patient safety and reducing harm

#### Elements

- The student has a clear understanding of their delegated responsibilities with regard to patient safety
- The student recognises their limitations and does not act outside of their scope of practice
- The student recognises when there is a need to consult or refer to other colleagues and professionals.
- The student reports and, if necessary, escalates any concerns about a patient's safety



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## Top tips for success..process

in Practice Settings

- Clear project plan, terms of reference and timeline
- Broad reference group to begin the process
- Equity of Professional representation
- Scoping available information and research
- Let everyone 'have their say' until a common language, understanding and trust develops
- Clear notes taken by independent facilitator and circulated to reference and email group
- Email consultation throughout with reference group
- Set time limits for discussion whilst gaining agreement on broad principles
- Consultation using a variety of methods
- Pilot product across subject groups and courses in a guided and structured manner



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### Top tips for success.. pedagogy



- Establish ground rules of the development process
- Time as a resource...to reflect and absorb information and understand other's perspective
- Depersonalise discussion or disagreements
- Subject representatives who seek contributions and disseminate effectively
- Importance of reasoned and informed feedback
- Allow the concept to develop freely and slowly
- An understanding that people will use the product in very different ways
- No levels, allowing academics to develop personalised curriculum.





# How students use competency maps to enhance interprofessional work based practice & employability



- Preparing yourself for placement expectations
- Identify knowledge and skills gaps
- Focus reflective writing and identify action points.
- Self evaluation.. help to identify why situations aren't going so well!
- Help to complete IPL assessments!
- Enhancing graduate employability.
- Inform future CPD and professional competencies and key skills e.g KSF, NOS.









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